

Alper Welcome Speech Cab Driver Appreciation Day

Welcome everyone. My name is Alper Oztok and I am the general manager of Four Seasons Hotel St. Louis. We are thrilled to have each of you here with us to honor the cab drivers and companies that serve St. Louis each day.

We have in attendance representatives from the major cab companies as well as leaders from the Metropolitan Taxicab Commission, Kitty Ratcliffe from the CVC, and Mayor Francis Slay.

Our business here at the hotel is to take care of our guests. Our entire team works together to ensure that the time guests spend with us is enjoyable, productive, and of the highest quality.

We rely on the cab drivers to complete that experience. Your excellent service allows our customers travel around the city in a reliable, safe, and convenient manner. When they feel these things, they are more likely to return and more likely to recommend St. Louis as a place for business and leisure travel.

You truly are crucial to the success of this hotel as well as all the other restaurants, entertainment venues, retail outlets, businesses, and exciting events that make their home in downtown St. Louis.

On a personal note, I have worked at Four Seasons properties around the world and have found that the taxi service here in St. Louis to be among the very best. Our cabs are clean, modern, responsive, and reliable.

On behalf of our entire Four Seasons, I wish to thank you for all that you do to support our business. [lead applause]

Now I would like to turn things over to Kitty Ratcliffe, who has a few words of congratulations as well.