



# MTC News

News, Media Advisories & Updates

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## **Cab Driver Turns Hero Just Doing His Job!** ***Local Woman Hails Cabbie for Kindness and Honesty***

**ST. LOUIS, MO**— In a city working hard to improve its image both nationally and with its own citizens, area cab drivers are doing their part to prove the “Show Me State” has lots to be proud of.

In a letter to the Metropolitan Taxicab Commission (MTC) earlier this month, an area woman shared her story of kindness and unbelievable honesty regarding cab driver Mohamed Ulusow of Express Airport Taxi. This passenger arrived at the airport very late one evening after a terrible journey to visit her ill mother. After missing connecting flights, traveling in the pouring rain, she hailed a St. Louis cab driver at midnight who she claims “... *is truly a hero in my book. I still can't believe what he did. He set an unbelievable example of kindness and honesty for all St Louis residents and Taxi Drivers, his company, and the taxi service from the airport.*”

On Friday, February 24 at 1:00pm at a Metropolitan Taxicab Commission monthly meeting at 100 North Tucker in the Auditorium, this appreciative resident will be on hand when Ulusow is honored for his valor. Meet the people behind this great story and learn more about how acts of kindness really do add up to help improve the image of our great city.

“The story of driver Ulusow is a perfect example of the commitment of our Commission and our drivers to provide the very best service to our customers,” says D. Michael Tully, Director of the Metropolitan Taxicab Commission. “To further our commitment, the Commission is also launching several other initiatives such as improved signage in cabs to make it easier to identify drivers and a 24-hour telephone hotline to enable passengers to track items left behind in cabs, provide feedback and to report stories like the one shared by this passenger.”

*The mission of the Commission is to ensure safe, reliable, high-quality transportation to the citizens and visitors of the St. Louis area. The Commission is dedicated to providing fair and equitable authority over the provision of licensing and regulation.*

*The Commission was developed out of a request from the Convention and Visitors Commission (CVC), the Regional Commerce & Growth Association (RCGA), and the St. Louis City and St. Louis County government officials. Since its inception, the Commission has improved the service standards offered by St. Louis taxicabs so customers know what they can expect when they utilize the services of a taxicab. The Commission also partners with cab companies to ensure every cab experience reflects the positive image of St. Louis. The MTC was created in June 2003 by the Missouri Legislature.*